



WIGHT ORIGINALS CUSTOMER TERMS AND CONDITIONS

1. Introduction

These Terms and Conditions (we refer to them as the "Conditions") set out the legal agreement (we refer to this as the "Agreement") between you ("you"), the Seller, and Wight Originals ("we", "us") when you browse or purchase any goods or digital content via the Wight Originals online marketplace ("Site").

2. Limitations of Liability

When you use the Site, we will not be liable for how you use it, the contents posted on it, any damages or theft of user information, or any inability to use the Site. If you are not happy, please contact us at hello@wightoriginals.com or stop using the Site.

If you are given any confidential information to access the Site, you are responsible for keeping this confidential.

We are not responsible for delivery times, or payment processing. These will be in accordance with each Seller on our Site. If you have any issues with the products, pricing or delivery, please contact the Seller direct, via the Site.

3. Intellectual property rights

We are not liable for the use of copyright, trademarked or otherwise, or licensed designs in products sold to you. All the products on our Site hold their own copyright and trademarks.

The rights to all software and content on the Site remains our property and cannot be used in any format without our consent.

4. Prices and Payment

Any purchase from the Site is between you and the Seller. When we acknowledge an order placed by you, we do so as the provider of the Site, on which the Seller lists their products,

Each Seller may have a large number of products for sale on the Site, which are liable to change at any time. This will not affect orders which the seller has already accepted payment for.

Prices quoted are fully inclusive, except for customs duty (if applicable). Postage and packing costs will be shown separately, where applicable.

Non-returnable products – Where this is indicated on a product, no refunds and returns of products are available.

All other returns and refunds are dealt with in terms of our Returns and Refunds procedure, as displayed on our Site.

5. Product information

We do not guarantee the quality of any goods bought by you from the Seller. If you have any product or quality issues, please contact the seller to discuss.

6. Data protection

We will keep all your personal information confidential, and all Data protection Laws will be complied with.

7. Dispute resolution

You agree that all matters relating to the use of the Site will be governed by UK law, as all our Sellers are established and operate here.

In the event of any dispute, then you agree in good faith to attempt to resolve it with us, and if we are unable to resolve it within 30 days, then either party may submit the dispute to mediation. If any dispute cannot be resolved through mediation, then you or we may pursue the matter in any forum allowed in UK law.

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